

Congress of the United States  
House of Representatives  
Washington, DC 20515-0926

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October 6, 2017

Mr. Ajit Pai  
Chairman  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

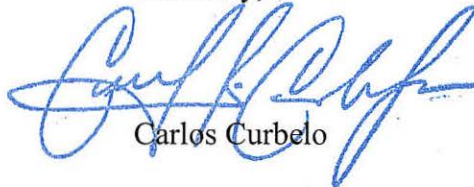
Dear Chairman Pai,

After the devastating effects of Hurricane Irma, much of Monroe County is still without internet service. The timeline we are hearing from constituents is that it could be another month for service to come back on-line. As families return to their homes and businesses re-open, it is critical the residents of the Florida Keys regain internet access as soon as possible.

Many businesses require internet service to complete credit card transactions. Some of the businesses in Monroe County are otherwise ready to reopen, but unable to do so because of the lack of internet service. The livelihoods and incomes of Monroe County residents are dependent upon its businesses being able to operate. In order to help the Florida Keys get back on its feet as quickly as possible, it is imperative that all efforts be made to accelerate the timeline for internet service restoration. We respectfully request, in accordance with all rules and regulations, that the FCC do everything in its power to return internet services to the residents of Monroe County.

Thank you for your kind consideration to this urgent request.

Sincerely,



Carlos Curbelo



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 19, 2018

The Honorable Carlos Curbelo  
U.S. House of Representatives  
1404 Longworth House Office Building  
Washington, D.C. 20515

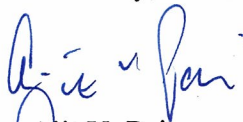
Dear Congressman Curbelo:

Thank you for your request for assistance to restore internet services to the residents of Monroe County. First and foremost, I commend the residents, first responders, and the public safety community for their heroic efforts during Hurricane Irma to help their fellow Americans. It was inspiring to meet with several first responders and citizens impacted by the hurricane during my visit to Florida.

As you may know, my highest priority as Chairman of the FCC is to ensure that every American who wants high-speed Internet access can get it. I agree with you that restoration of internet service to the businesses and residents of Monroe County is vital to their recovery. The Public Safety and Homeland Security Bureau ("Bureau") which leads the disaster response and recovery efforts for the FCC, has reached out to service providers in Monroe County. The service providers reported that as soon as access was granted to the impacted areas, they made concerted efforts to deploy construction, maintenance, and technical operations teams. The service providers have assured the Bureau that internet services impacted by Hurricane Irma have been restored and that no residual outages remain. Going forward, the FCC and the Bureau will continue to monitor restoration efforts and stand ready to assist as necessary.

I appreciate your request for support in this matter. Please let me know if I can be of any further assistance.

Sincerely,

  
Ajit V. Pai

*U.S. Congressman, great to chat with you a while back. I hope we have a chance to catch up in person sometime!*